

Worcestershire Parent & Carers' Community



Members' Information Booklet

www.worcestershireparentcarers.org.uk

Registered Charity No. 1194473

Worcestershire Parent and Carers' Community (WPCC) was set up to provide support for families who have a child or young person with a disability and/or additional need. We provide family based events and activity days, ensuring that families who have a child with additional needs are able to enjoy quality time together within their community - having new, exciting experiences, and creating lasting memories. Some parent carers find that this helps them to build confidence in taking their child out into the community.

The WPCC's main aim is to bring families out of isolation, ensuring that families who have a child with additional needs are able to enjoy quality time together within their community, with other families.

One thing all our families have in common is a wish to provide opportunities for all our children to reach their potential and make all of their lives better.



What We Do

Welcome to WPCC.

There are many ways to get involved. You might simply like to attend some of our events, or come along to some of our training. Some parent/carers like to get more involved with fundraising or helping to shape the services our children receive.

No matter what level of involvement you choose, supporting the WPCC is an excellent way to improve outcomes for children, young people and parent/carers.

We also have a team of Volunteers. If you would like to join the team or find out more, please contact Tamara.

Membership is free and open to anyone living, working or accessing services in Worcestershire, who has a child or young person with a disability and/or additional need.

We send our newsletter 4 times a year, but will also send out any information from other sources which we think will be helpful to our members on a more frequent basis.

We also share information in our private Facebook group for members only. Please search for WPCC membership group if you would like to join.

Family Activities

These activities are for the whole family; they provide an opportunity to socialise with other families and simply enjoy a day out. Our events aim to encourage families to go out and take part in activities they might not otherwise do, while also providing a supportive environment in which the whole family can feel at ease and begin to develop their own support networks.

Our activities vary - from a swimming session to a climbing wall or visiting West Midlands Safari Park. We hope there is something for everyone.

Details of all events are sent with our quarterly newsletter.



Parent/Carer Support

Coffee Mornings

Coffee mornings are held on a monthly basis at locations across Worcestershire. These give parent carers the opportunity to meet up with other parent carers for a chat and to find mutual support.

Wellbeing

We hold wellbeing events for parent carers, such as our weekly yoga sessions.

Training

We work with partner organisations to arrange training on subjects of interest and issues that may affect your family.

Information and Signposting

We share information from other organisations and will try to help you find the relevant people to help with your family's needs.

Parent Participation

We share information and consultations with our members and represent their views at a strategic level.

FAMILY DAYS OUT

General guidelines for booking events.

Members will receive specific flyers and booking forms with details of each event.

- Only registered WPCC members can book on to events.
- Named carers can attend, with prior notice.
- We need all the information asked for, please do not send a booking form or piece of paper without completing all of the details.
- We can accept email bookings, with payment by BACS, as long as all relevant information is given in the email.
- One form per family please
- Please remember, spaces are limited.
- We reserve the right to close any event if the numbers have been reached before the closing date.
- We reserve the right to cancel any event due to low numbers.
- Once tickets have been purchased by us, we cannot refund any monies already paid.
- Confirmation emails/ phone calls will be sent after the closing date.
- Please do not assume that you have a place booked until you have received your confirmation.
- Working assistance dogs only at family events, unless the venue is open to the general public and allows dogs.
- Children remain the responsibility of their parents/carers at all times.

Please check our website for details of our events:

<http://www.worcestershireparentcarers.org.uk/>

Members Registration forms are included in your pack (or available online). Please read these carefully before signing and returning your membership form to us.

Code of Conduct for Parent/Carers and Children

- Parent/Carers are responsible for their children at all times while attending WPCC events. At no time is it acceptable for any child to put themselves or others at risk by their behaviour.
- Parent/Carers should not post photos of other people's children on social networking sites (Facebook, etc.) without the permission of the parents of all other children involved.
- We want to promote a supportive environment and therefore ask all members to please be respectful of other families' situations, to avoid gossip and to refrain from sharing information about other members with anybody, including by use of social networking sites.

Action will be taken if there is a breach of confidentiality.

Child Protection and Safeguarding

All members of Staff and the Chair of Trustees will have an enhanced DBS check and Safeguarding training. With a group such as ours, it is impractical for all members to complete DBS checks; therefore Parent/Carers must continue to be vigilant and responsible for their own children.

If you have reason to believe that a child or young person is at immediate risk of harm contact the Police on 999.

If you have any concerns about a particular child or young person and feel that they may be in need of protection or safeguarding, then please contact: Worcestershire County Council Family Front Door Team on 01905 822666. More information can be found on www.worcestershire.gov.uk.

WPCC's Safeguarding Officers are:

Sue Jarvis (Trustee) suej@worcestershireparentcarers.org.uk
Tamara Burnham (Staff) tamara@worcestershireparentcarers.org.uk

Worcestershire Parent & Carers' Community (WPCC) are committed to ensuring members' data is securely held. To find out more information about how we hold your data, how we store your data and your data rights please visit our website which holds our policies, or please contact tamara@worcestershireparentcarers.org.uk for further information.



For information please contact:

General & Event Enquiries
Tamara Burnham
tamara@worcestershireparentcarers.org.uk

WPCC Trustees
Anne Duddington at
chair@worcestershireparentcarers.org.uk

www.facebook.com/worcspcc



Website: www.worcestershireparentcarers.org.uk

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